

# UNDERSTANDING DEFAULT AND ITS IMPLICATIONS



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# **PREFACE**

In today's dynamic economic landscape, borrowers often find themselves navigating through various challenges and uncertainties, especially when it comes to loan repayment and financial obligations. Recognizing the importance of fostering a healthy and transparent relationship between borrowers and lenders, Economic Laws Practice (ELP) presents this comprehensive guide on managing defaults and mitigating financial risks.

This guide by ELP, aims to educate borrowers about the pitfalls of defaulting on loan repayments, the regulatory guidelines governing such scenarios, and the steps and options available to avoid financial difficulties. While it is not intended to serve as legal advice, this booklet provides valuable insights into the legal and regulatory framework surrounding defaults, empowering borrowers to make informed decisions and take proactive measures to safeguard their financial interests.

At ELP, we believe in proactive ideation to pre-empt risks and anticipate challenges in today's regulated operating environment. Through continuous analysis and sharing of the latest legal, regulatory, and policy developments, we strive to keep our clients abreast of issues impacting their business interests in India. With a focus on knowledge sharing and guidance for crisis resolution, ELP remains committed to supporting clients in navigating through uncertainties and achieving sustainable growth and success.

This guide serves as a testament to our commitment to empowering borrowers with the knowledge and resources needed to effectively manage defaults, mitigate risks, and build resilient financial strategies. As we embark on this journey together, ELP stands ready to provide the necessary support and expertise to help borrowers overcome challenges and thrive in an ever-changing economic landscape.

TEAM ELP

# **INTRODUCTION**

In today's challenging and competitive business landscape, borrowers frequently face difficulties in maintaining their enterprise's profitability and adhering to their repayment commitments. These challenges can lead to defaults and possible legal consequences. To navigate this complexity it is essential for borrowers to understand the regulatory frameworks, guidelines, and proactive measures that can mitigate the risks associated with default. This guide aims to provide borrowers with comprehensive insights into Reserve Bank of India (RBI) norms, including classifications such as Special Mention Account (SMA) and Non-Performing Asset (NPA), as well as guidelines pertaining to wilful defaulters and fraudulent activities. Additionally, it outlines the options available to borrowers in the event of default, proactive strategies to avoid legal action by lenders, and the role lenders can play in assisting borrowers during financial challenges. By equipping borrowers with this knowledge, they can proactively manage their finances, mitigate risks and foster healthy relationships with lenders.

#### Potential Consequences for Borrowers Facing Default and Legal Action:

Default in servicing of a loan account as per its terms and conditions could have serious consequences for the business operation of the borrower and for availability of finance to the unit.

Loss of Business: Defaulting borrowers may face the risk of losing their business if lenders initiate legal action and enforce security interests. Business closure can result from asset seizures, liquidation proceedings, or insolvency resolutions under the IBC.

Loss of Securities: Borrowers may lose their pledged assets or securities if lenders enforce security interests through legal proceedings.

Proper risk management and timely repayment can help borrowers avoid the loss of securities and preserve their assets. This underscores the importance of proactive communication, transparency and cooperation between borrowers and lenders to address default situations effectively. It is also important to explore mutually beneficial solutions while mitigating risks and protecting the interests of all stakeholders.

# A. CONCEPT OF NON-PERFORMING ASSET (NPA)

Defaulting on loan repayments and servicing obligations is a serious matter that requires constant attention from borrowers. Failure to repay loans on time can lead to severe consequences, both for the borrower's operations as well as their ability to access future finance from banks. As per the Reserve Bank of India's (RBI) guidelines governing Non-Performing Asset (NPA) accounts, banks may take legal action against defaulters. Consequently, the classification of an account as "Wilful Defaulter," "Fraud," or "Red Flag" can have significant implications.

#### **Background and Purpose:**

The RBI introduced prudential norms for income recognition, asset classification and provisioning for advances portfolios of banks to enhance consistency and transparency in published accounts, aligning with international practices and recommendations by financial system committees.

# B. CLASSIFICATION AS SPECIAL MENTION ACCOUNT (SMA) AND NON-PERFORMING ASSET (NPA)

Lending institutions promptly identify emerging stress in loan accounts by classifying them as Special Mention Accounts (SMA) as soon as a default occurs. SMA classification has sub-categories based on the overdue period for loans other than revolving facilities and cash credit/overdraft facilities.

An account is classified as an NPA when: Interest and/or principal instalments remain overdue for more than 90 days in the case of a term loan. The account remains 'out of order' for a specified period in the case of an overdraft/cash credit account.

The basis of classification of SMA / NPA category is:

Loans othe	er than revolving facilities	Loans in the nature of cash credit / overdraft			
SMA Sub	Basis for classification –	SMA Sub- Basis for classification – Outstanding balance			
categories	Principal or interest	categories	remains continuously in excess of the		
	payment or any other		sanctioned limit or drawing power,		
	amount wholly or partly	whichever is lower, for a period of:			
	overdue				
SMA 0	Up to 30 days	NA	NA		
SMA 1	More than 30 days and	SMA 1	More than 30 days and		
	Up to 60 days		Up to 60 days		
SMA 2	More than 60 days and	SMA 2	More than 60 days and		
	Up to 90 days		Up to 90 days		

#### I. NON-PERFORMING ASSET

Non-Performing Asset (NPA) is a loan or an advance where:

- Interest and/or instalment of principal remains overdue for a period of more than 90 days in respect of a term loan
- The account remains 'out of order' as indicated below, in respect of an Overdraft / Cash Credit (OD / CC)
- The bill remains overdue for a period of more than 90 days in the case of bills purchased and discounted
- The instalment of principal or interest thereon remains overdue for two crop seasons for short duration crops
- The instalment of principal or interest thereon remains overdue for one crop season for long duration crops

# II. 'OUT OF ORDER' STATUS

An account is treated as 'out of order' if:

- The outstanding balance in the CC / OD account remains continuously in excess of the sanctioned limit / drawing power for 90 days, or
- The outstanding balance in the CC / OD account is less than the sanctioned limit / drawing power but there are no credits continuously for 90 days, or the outstanding balance in the CC/OD account is less than the sanctioned limit / drawing power but credits are not enough to cover the interest debited during the previous 90 days period.

Due date	Payment	Payment	Age of	SMA	SMA since	NPA	NPA
of payment	date	covers	oldest dues	/NPA	date / SMA	catego	Date
			in days	catego	class date	rizatio	
				risatio		n	
				n			
01.01.2024	01.01.2024	Entire dues	0	NIL	NA	NA	NA
		upto					
		01.01.2024					
01.02.2024	01.02.2024	Partly paid	1	SMA-0	01.02.2024	NA	NA
		dues of					
		01.02.2024					
01.02.2024	02.02.2024	Partly paid	2	SMA-0	01.02.2024	NA	NA
		dues of					
		01.02.2024					
01.03.2024		Dues of	29	SMA-0	01.02.2024	NA	NA
		01.02.2024					
		not fully paid					
		01.03.2024 is					
		also due at					
		EOD					
		01.03.2024					
		Dues of	1	SMA-0	01.03.2024	NA	NA
		01.02.2024					
		fully paid, Due					
		for 01.03.2024					
		is not paid at					
		EOD					
		01.03.2024					
		No payment of	31	SMA-1	01.02.2024	NA	NA
		full dues of			/		
		01.02.2024			03.03.2024		
		and					
		01.03.2024 at					
		EOD					
		03.03.2024					
		Dues of	1	SMA-0	01.03.2024	NA	NA
		01.02.2024					

Illustrative movement of an account to SMA category to NPA category based on delay / non-payment of dues and subsequent upgradation to Standard category at day end process is provided.

		fully paid due					[ !
		fully paid, due					
		for 01.03.2024					
		not fully paid					
		at EOD					
		01.03.2024					
01.04.2024		No payment of	60	SMA-1	01.02.2024	NA	NA
		dues of			/		
		01.02.2024,			02.04.2024		
		01.03.2024					
		and amount					
		dues on					
		01.04.2024 at					
		EOD					
		01.04.2024					
		No payment of	61	SMA 2	01.02.2024	NA	NA
		dues of			/		
		01.02.2024 till			02.04.2024		
		01.04.2024 at					
		EOD					
		02.04.2024					
01.05.2024		No payment of	90	SMA 2	01.02.2024	NA	NA
		dues of			/		
		01.02.2024 till			02.04.2024		
		01.05.2024 at					
		EOD					
		01.05.2024					
		No payment of	91	NPA	NA	NA	02.05.2
		dues of					024
		01.02.2024 till					
		01.05.2024 at					
		EOD					
		02.05.2024					
01.06.2024	01.06.2024	Fully paid dues	93	NPA	NA	NPA	02.05.2
		of 01.02.2024					024
		at EOD					
		01.06.2024					
01.07.2024	01.07.2024	Paid entire	62	NPA	NA	NPA	02.05.2
		dues of					024

		01.03.202	4&					
		01.04.202	4 at					
		EOD						
		01.07.202	4					
01.08.2024	01.08.2024	Paid e	entire	32	NPA	NA	NPA	02.05.2
		dues	of					024
		01.05.202	4 &					
		01.06.202	4 at					
		EOD						
		01.08.202	4					
01.09.2024	01.09.2024	Paid e	entire	1	NPA	NA	NPA	02.05.2
		dues	of					024
		01.07.202	4 &					
		01.08.202	4 at					
		EOD						
		01.09.202	4					
01.10.2024	01.10.2024	Paid e	entire	0	Standa	NA	NA	STD
		dues	of		rd			from
		01.09.202	4 &		Accou			01.10.2
		01.10.202	4		nt with			024
					No			
					Overd			
					ues			

# III. ASSET CLASSIFICATION CATEGORIES: NPAS CLASSIFIED INTO THREE CATEGORIES

- Substandard Assets
- Doubtful Assets
- Loss Assets

# IV. IMPACT ON BORROWERS

The classification of your accounts into NPAs or 'out of order' status can have significant implications:

- It affects your creditworthiness and may restrict access to further credit.
- Interest rates on outstanding amounts may increase.
- Lenders may initiate recovery proceedings, affecting your financial standing and credit score.

### V. UPGRADATION AND REGULARISATIO

Loan accounts classified as NPAs may be upgraded to 'standard' assets upon repayment of entire arrears of interest and principal. Borrowers must ensure timely repayment and regularisation of accounts to avoid adverse classification. Understanding these guidelines concerning treatment of accounts as SMA and NPA is crucial for maintaining a healthy financial relationship with your lenders. Borrower needs to stay informed and proactive in managing your accounts to avoid adverse consequences.

# VI. BREAKDOWN OF HOW THESE GUIDELINES AFFECT EACH TYPE OF FACILITY AND HOW YOU CAN REGULARIZE YOUR ACCOUNTS

#### • Cash Credit (CC) Accounts:

**Impact**: CC accounts will be classified as 'out of order' if the outstanding balance exceeds the sanctioned limit for 90 days or if there are no credits for 90 consecutive days.

**Regularization:** To regularize CC accounts, ensure that the outstanding balance is within the sanctioned limit and maintain regular credits to the account.

#### • Overdraft (OD) Accounts:

Impact: Similar to CC accounts, OD accounts will be classified as 'out of order' under the same conditions.

**Regularization**: Maintain the outstanding balance within the sanctioned limit and ensure regular credits to the account to bring it back to order.

#### Term Loan Accounts:

**Impact**: Term loan accounts may be classified as non-performing assets (NPAs) if there is default in repayment of principal and servicing of interest and other reasons such as non-availability of adequate drawing power or non-renewal of limits.

**Regularization**: Repay any overdue amounts promptly to avoid classification as NPAs. Ensure timely renewal of credit limits and submission of required documents.

#### Bill Discounting Accounts:

**Impact**: Bills discounted under LC favoring a borrower may not be classified as NPAs initially but will be classified as NPAs if the borrower fails to make good the amount disbursed due to non-acceptance of documents or non-payment by the LC issuing bank.

**Regularization**: Ensure timely acceptance of documents and payment under LC to avoid classification as NPAs.

#### Derivative Contracts:

**Impact**: Overdue receivables from derivative contracts will be treated as NPAs if unpaid for 90 days or more. This may impact other funded facilities provided to the borrower.

**Regularization**: Make timely payments for derivative contracts to avoid classification as NPAs. Ensure proper management of derivative exposures to mitigate risks.

#### Consortium Arrangements:

**Impact**: Asset classification under consortium arrangements will depend on the record of recovery of individual member banks. Non-servicing of remittances by the lead bank may lead to classification as NPAs for other member banks.

**Regularization**: Ensure timely remittances and coordination among consortium members to maintain proper asset classification.

Regularization of accounts involves timely repayment of dues, adherence to credit limits, submission of required documents, and proactive communication with lenders. Borrower should stay informed about these guidelines and take necessary steps to maintain the health of their loan accounts.

#### Loans with Moratorium for Payment of Interest:

**Impact:** Loans with moratoriums, such as those for industrial projects or agricultural plantations, will not be classified as NPAs during the moratorium period.

**Regularization:** Repayment of interest becomes due only after the moratorium period ends. Ensure timely repayment of interest to avoid classification as NPAs.

#### Agricultural Advances:

**Impact:** Loans for short-duration crops will be treated as NPAs if instalments remain overdue for two crop seasons, while those for long-duration crops will be classified as NPAs after one crop season.

**Regularization:** Timely repayment of instalments for agricultural loans based on crop seasons is essential to avoid classification as NPAs.

#### Government Guaranteed Advances:

**Impact:** Credit facilities backed by the Central Government's guarantee will be classified as NPAs only if the government repudiates its guarantee when invoked.

Regularization: Ensure compliance with terms of the government guarantee to avoid classification as NPAs.

#### Projects under Implementation:

**Impact:** Projects financed by banks will have a clear "Date of Commencement of Commercial Operations" (DCCO), and delays may lead to asset classification considerations.

**Regularization:** Adhere to the revised repayment schedules and terms of restructuring to maintain standard asset classification.

#### VII. UNDERSTANDING DCCO

DCCO refers to the date when a project or venture begins its commercial operations and starts generating revenue.

**Importance of DCCO**: The DCCO is crucial for determining the repayment schedule and asset classification of loans provided by financial institutions.

**Extension of DCCO**: In cases where projects face delays due to legal or extraneous reasons beyond the control of promoters, banks may consider extending the DCCO.

The extension of DCCO may involve restructuring or rescheduling of loans by banks to accommodate the delay in project implementation.

#### **Relaxations Provided:**

 Infrastructure Sector Projects: Banks may extend the DCCO for infrastructure projects by up to two years beyond the original stipulated period at the time of financial closure.

The extension should not exceed a total of four years from the original DCCO. All other terms and conditions of the loan must remain unchanged for the extension to be considered.

Non-Infrastructure Sector Projects: For non-infrastructure projects (including commercial real estate projects), banks may extend the DCCO by up to one year beyond the original stipulated period. The extension should not exceed a total of three years from the original DCCO. The revised repayment schedule should be extended only by a period equal to or shorter than the extension in DCCO.

Compliance with all provisions of the Real Estate (Regulation and Development) Act, 2016 is mandatory for commercial real estate projects.

 Deemed DCCO: Projects with multiple units may be deemed to have commenced commercial operations when a significant portion (50% or higher) of envisaged capacity starts production. Remaining units should commence operations within a specified period from the deemed DCCO date to maintain viability.

#### **General Guidelines:**

- Extensions up to specific periods, depending on the nature of delays, are allowed without classifying the project as non-performing.
- Borrowers need to reassess project viability and obtain sanction from appropriate authorities for the extension.
- Extensions require clear documentation, including supplementary agreements between borrowers and lenders, outlining revised DCCO dates.

#### Change in Ownership:

- Projects facing stagnation due to current promoters' inadequacies can undergo a change in ownership for revival.
- New promoters or promoter groups with expertise in the project's domain are essential for approval.

- Conditions include the acquisition of at least 51% equity stake by new promoters and a reassessment of project viability.
- Change in ownership may lead to an extension of DCCO, providing an additional window for project completion.

#### Application for Restructuring:

- The application for restructuring, including the extension of DCCO, should be submitted before the expiry of the stipulated period mentioned in the guidelines.
- The account must still be classified as a standard asset as per the record of recovery at the time of application for restructuring.
- Banks may adjust repayment schedules based on the deemed DCCO, ensuring flexibility in loan servicing.

#### Financing of Cost Overruns:

- Banks may fund cost overruns arising from delays in achieving DCCO, subject to specified conditions.
- Funding covers additional interest during construction and other cost overruns within prescribed limits.
- Debt-equity ratios and other financial metrics must remain within agreed parameters post-funding.
- Adequate promoter commitment and project viability assessments are crucial for funding approval.

#### Conclusion:

The RBI's guidelines on DCCO, change in ownership, deemed DCCO, and financing of cost overruns aim to provide flexibility to borrowers facing project delays. However, adherence to prescribed conditions and documentation requirements is critical to avail of these relaxations effectively while maintaining project viability and loan repayment discipline.

Suggestions for Borrowers: In light of the guidelines dealing with the asset classification norms, the Borrower should:

- Maintain regular communication with lenders
- Adhere to repayment schedules
- Avoid overutilization of credit limits
- Date of Commencement of Commercial Operations (DCCO)
- Document revised DCCO through supplementary agreements
- Reassess project viability and obtain sanction from appropriate authorities

# VIII. CONSEQUENCES OF EVENT OF DEFAULT

**Consequences of Default and Classification**: Defaulting on loan repayment can lead to various consequences, including:

- Termination of the facility
- Acceleration of outstanding amounts
- Suspension of further access to credit
- Cancellation or suspension of commitments
- Initiation of legal proceedings, including enforcement of security interests under the SARFAESI Act, DRBT Act, IBC etc.
- Invocation of personal guarantees provided by promoters

- Review or restructuring of management by lenders
- Appointment of nominee directors/observers on the board
- Utilization of available funds towards outstanding obligations
- Transfer of rights, benefits, and obligations by lenders

### IX. GUIDELINES ON WILFUL DEFAULT:

A borrower is considered a wilful defaulter if they intentionally fail to repay loans despite having the capacity to do so. While declaration of an account as Wilful Defaulter has many penal consequences, the RBI guidelines however allow banks to enter such settlements under certain conditions. However, the RBI circular on compromise settlements clarifies that it does not dilute penal measures applicable to such defaulters.

### X. MINIMUM COOLING PERIOD AND BORROWING RESTRICTIONS:

A minimum cooling-off period of 12 months is prescribed for normal compromise settlements, during which lenders cannot extend fresh exposure to the borrower entity. Borrowers classified as wilful defaulters or fraud cases are subject to borrowing restrictions even after the cooling-off period.

### XI. DIFFERENT TREATMENT FOR RESTRUCTURING AND SETTLEMENTS:

Restructuring entails continuing exposure to the borrower entity, making it unsuitable for wilful defaulters. Compromise settlements, however, facilitate detachment of the lender from the borrower, enhancing recovery prospects.

# XII. COMPROMISE SETTLEMENT AND FRAUD CASES:

Lenders are permitted to enter into compromise settlements with borrowers classified as wilful defaulters or fraud cases, subject to board approval and other conditions, without diluting the penal measures applicable to such defaulters.

Borrowers classified as wilful defaulters or fraud cases are subject to borrowing restrictions even after the cooling-off period.

Reporting: Banks are required to establish robust mechanisms to detect instances of fraud early.

Once detected, banks are required to promptly report fraud cases to the appropriate authorities, including law enforcement agencies and the RBI. Loans affected by fraud are classified as Non-Performing Assets (NPAs), and appropriate provisioning is made as per regulatory guidelines.

Lenders are required to undertake forensic audits and investigations to ascertain the extent of fraud and recover the misappropriated funds.

# C. OPTIONS AVAILABLE TO BORROWERS IN THE EVENT OF DEFAULT

- Negotiated Settlements/Restructuring: Borrowers can negotiate with lenders for settlements, including restructuring of loans, one-time settlements, or compromise settlements. Such negotiations require transparency, good faith, and a willingness to cooperate from both parties. In case of genuine business challenges, the Banks may provide additional financial support to overcome and tide over temporary difficulties.
- Asset Disposal: Borrowers can liquidate assets to raise funds for loan repayment, thereby avoiding legal action by banks. Proper valuation and disposal of assets are essential to maximize recovery and mitigate losses.
- Investor: If the business requires further additional funding which the promoters may not be able to provide, they may look for an investor and dilute their shareholding.
- Exit to Lenders: In case the existing lenders are not in position to provide funding, the Borrower may also look for alternative for take over of the outstanding liability by a new lender.

# D. AVOIDING LEGAL ACTION FOR ENFORCEMENT OF SECURITIES BY BANKS

- Maintaining Financial Records: Maintaining accurate and up-to-date financial records, including income statements, balance sheets, and cash flow projections are highly critical and could prove very vital while seeking support of the creditors for restructuring or compromise & settlement. Well-maintained records can provide valuable insights into the financial health of the business and facilitate informed decision-making.
- Engage Professional Advisors: Seeking guidance from financial advisors, accountants, and legal experts specializing in debt restructuring can provide borrowers with valuable insights and assistance in navigating complex financial challenges. These professionals can assess the borrower's financial situation, explore restructuring options, and provide personalized recommendations based on their expertise.
- Develop a Comprehensive Financial Plan: Borrowers should develop a comprehensive financial plan that outlines their current financial position, cash flow projections, and long-term goals. A well-defined plan can help borrowers identify their financial needs, prioritize debt obligations, and establish realistic targets for restructuring and recovery.
- Exploring Restructuring Options: Borrower should explore potential restructuring options, such as loan refinancing, restructuring of repayment schedules, or negotiation of new loan terms.

#### Some potential restructuring options available to borrowers facing financial difficulties are:

- Loan Refinancing: Borrowers can explore the option of refinancing their existing loans with a new loan that offers more favourable terms, such as lower interest rates or longer repayment periods. Refinancing can help reduce the financial burden of existing debt and improve cash flow.
- Debt Restructuring: Debt restructuring involves renegotiating the terms of existing debt agreements with lenders to make them more manageable for the borrower. This could involve extending the repayment period, reducing the interest rate, or even restructuring the principal amount owed.
- Forbearance Agreements: Forbearance agreements allow borrowers to temporarily suspend or reduce loan payments for a specified period, typically due to financial hardship. Lenders may agree to forbearance to provide borrowers with temporary relief while they work to improve their financial situation.

- Debt Consolidation: Borrowers with multiple debts may consider consolidating their debts into a single loan with one monthly payment. Debt consolidation can simplify debt management and potentially lower overall interest costs.
- Equity Infusion: Borrowers may seek to inject additional equity into their business by bringing in new investors or shareholders. This infusion of capital can improve the borrower's financial position and provide funds to support operations or repay existing debt.
- Asset Sale or Liquidation: In some cases, borrowers may need to sell assets to generate cash and improve liquidity. Asset sales or liquidation can help reduce debt levels and provide funds to meet financial obligations.
- Business Restructuring: Borrowers facing financial difficulties may need to restructure their business operations to improve efficiency and profitability. This could involve downsizing, restructuring management, or diversifying revenue streams to enhance financial stability.
- Government-Sponsored Programs: Borrowers may be eligible for government-sponsored programs designed to
  provide financial assistance to businesses facing economic challenges. These programs may offer loans, grants, or
  other forms of support to help borrowers overcome financial difficulties.
- Bankruptcy Protection: The borrowers may consider filing for Compromise and Arrangements under the provisions
  of section 230 of the Companies Act, 2013 they work to restructure or settle the debts.
- Explore Alternative Financing Sources: Borrowers should explore alternative financing sources, such as peer-topeer lending platforms, venture capital firms, or government-sponsored loan programs, to supplement existing capital and support restructuring efforts. Diversifying financing sources can provide borrowers with additional liquidity and flexibility in managing their debt obligations.
- Focus on Operational Efficiency: Improving operational efficiency and reducing costs can help borrowers enhance profitability and cash flow, which are essential for sustainable financial recovery. Borrowers should assess their business operations, identify areas for improvement, and implement cost-saving measures to optimize resource utilization and maximize revenue generation.
- Evaluate Asset Utilization and Monetization: Borrowers should evaluate their asset portfolio and identify opportunities to monetize underutilized or non-core assets to generate additional cash flow. Asset sales, leaseback arrangements, or sale-and-leaseback transactions can provide borrowers with liquidity to repay debt, fund restructuring initiatives, or strengthen their financial position.
- Seek Collaborative Solutions with Stakeholders: Collaborating with stakeholders, including suppliers, customers, employees, and shareholders, can provide borrowers with valuable support and resources during the restructuring process. Borrowers should engage stakeholders in discussions about shared objectives, concerns, and potential solutions to mitigate risks and maximize collective outcomes.
- Monitor and Adjust the Restructuring Plan: Continuously monitoring the progress of the restructuring plan and making timely adjustments based on changing circumstances and market conditions is essential for achieving longterm financial stability. Borrowers should regularly review their financial performance, reassess their restructuring priorities, and adapt their strategies as needed to ensure successful implementation and outcomes.
- Staying Informed About Regulatory Changes: Stay informed about changes in regulatory requirements and guidelines, particularly those issued by regulatory authorities such as the Reserve Bank of India (RBI). Awareness of regulatory changes can help borrowers adapt their financial strategies accordingly and ensure compliance with applicable laws.
- Exploring Alternative Financing Options: Explore alternative financing options such as crowdfunding, peer-to-peer lending, or government-sponsored loan programs. Exploring these alternatives can provide additional sources of funding and help diversify financial risk.

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 Building Financial Resilience: Building financial resilience through prudent financial management practices, such as maintaining adequate cash reserves, diversifying revenue streams, and managing debt levels responsibly. Financial resilience can help borrowers withstand economic uncertainties and unexpected challenges.

#### Some key reasons highlighting the importance of financial resilience:

- Risk Mitigation: Prudent financial management practices help borrowers identify, assess, and mitigate various financial risks, including market volatility, economic downturns, and unforeseen events. By maintaining adequate liquidity, diversifying revenue streams, and managing debt levels responsibly, borrowers can reduce their vulnerability to external shocks and protect their financial well-being.
- Sustainable Growth: Financial resilience enables borrowers to pursue sustainable growth strategies and capitalize
  on opportunities for expansion and diversification. By prioritizing long-term financial stability over short-term gains,
  borrowers can make informed investment decisions, allocate resources efficiently, and maintain a healthy balance
  between risk and reward.
- Business Continuity: Building financial resilience ensures business continuity and operational stability, even during
  periods of economic uncertainty or adversity. By maintaining robust cash reserves, implementing contingency plans,
  and establishing effective risk management frameworks, borrowers can safeguard their business operations and
  minimize disruptions to their operations, supply chains, and customer relationships.
- Crisis Preparedness: Prudent financial management practices prepare borrowers to respond effectively to financial crises, emergencies, or unexpected events, such as natural disasters, geopolitical tensions, or regulatory changes. By stress-testing their financial resilience, developing crisis management protocols, and establishing clear lines of communication, borrowers can mitigate the impact of adverse events and recover more quickly from disruptions.
- Enhanced Creditworthiness: Financial resilience enhances borrowers' creditworthiness and credibility with lenders, investors, and other stakeholders. By demonstrating sound financial management practices, maintaining strong credit profiles, and adhering to debt repayment obligations, borrowers can access capital at favorable terms, negotiate better financing arrangements, and secure support from external sources when needed.
- Flexibility and Adaptability: Prudent financial management practices provide borrowers with the flexibility and adaptability to adjust their strategies, operations, and priorities in response to changing market dynamics and evolving business conditions. By fostering a culture of innovation, agility, and continuous improvement, borrowers can seize emerging opportunities, address emerging challenges, and position themselves for long-term success.
- Long-Term Sustainability: Financial resilience is essential for ensuring the long-term sustainability and viability of borrowers' businesses, investments, and financial goals. By adopting a holistic approach to financial management, balancing short-term objectives with long-term considerations, and prioritizing resilience-building initiatives, borrowers can create value, foster growth, and achieve enduring success in a dynamic and competitive environment.

In conclusion, building financial resilience through prudent financial management practices is imperative for borrowers to thrive in an increasingly complex and uncertain world. By prioritizing risk management, sustainability, and adaptability, borrowers can enhance their resilience to external shocks, capitalize on growth opportunities, and achieve their financial objectives with confidence and resilience.

# **CONCLUSION**

From the borrower's perspective, understanding and adhering to the guidelines established by RBI are paramount to ensuring a healthy financial relationship with lending institutions. By familiarizing oneself with the norms governing default, special mention accounts (SMA), non-performing assets (NPA), as well as the consequences of such classifications, borrowers can actively work towards maintaining financial health and stability.

Furthermore, borrowers should be cognizant of the implications of being labeled as a wilful defaulter or engaging in fraudulent activities. Such classifications can have serious repercussions, including restrictions on accessing further credit and facing legal action from lending institutions. By conducting business ethically and fulfilling financial obligations in a timely manner, borrowers can mitigate the risk of being categorized as wilful defaulters or perpetrators of fraud.

In the event of financial difficulties, borrowers should proactively engage with their lenders to explore options for resolution and repayment. Open communication, transparency, and cooperation can often lead to mutually beneficial outcomes, such as restructuring of debt or compromise settlements. It is essential for borrowers to take a proactive approach in addressing financial challenges and avoiding default situations.

Similarly, lenders can play a proactive role in guiding borrowers through financial challenges and difficult times by offering support, guidance, and tailored solutions. Instead of adopting a punitive approach, lenders can demonstrate empathy and understanding towards borrowers facing financial difficulties. By providing flexibility in repayment terms, lenders can help borrowers navigate through challenging situations effectively. Additionally, offering financial counselling, restructuring options, and access to alternative financing solutions can empower borrowers to overcome financial hurdles and regain stability. Ultimately, by fostering a collaborative and supportive relationship with borrowers, lenders can contribute to the long-term success and sustainability of their clients' businesses.

We hope you have found this information useful. For any queries/clarifications please write to us at <u>insights@elp-in.com</u> or write to our authors:

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